

# BULLETIN

## Body Repair Division



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**Reference No:** Small Business Commissioner/gg-12-20

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Dear BRD members

This week the BRD Executive Committee discussed a range of strategies for 2021. These actions are primarily focused around generating a fairer business environment for repairers and particularly where they are in dispute with big business. At the meeting I also raised the work that was being undertaken by VACC's national advocate, the Motor Trades Association of Australia (MTAA) and the engagement that VACC and MTAA had achieved with the Small Business and Family Enterprise Ombudsman, Kate Carnell. Much of MTAA and Kate's work has informed important reforms in small business contact law, collective bargaining and industry Codes, much will come to fruition in the year ahead.

I have [attached](#) a copy of an article in today's Australian Financial Review (AFR) which underpins the role of the Ombudsman and also the degree to which Kate has listened to the voice of industry and has acted on that advice.

These moves are not a panacea for all of our challenges but it is important that you know we are working hard at a national and state level to level an often uneven playing field.

Kind regards

**Geoff Gwilym**  
**Chief Executive Officer**